

Rhokett Limited

A Marco Line Control System is playing a crucial role at Rhokett's newly opened 8000 sq ft premium dessert manufacturing plant in Kent. Rhokett has already gained an enviable reputation in this niche food sector and has 'raised the bar' when it comes to developing high quality, bespoke hand-crafted dessert products.

Originally established with the support of Michelin Star chef Gary Rhodes in 2002, the company has expanded rapidly under the expert guidance of its two directors, Chef Patisserie Martin Dockett and Peter Le Voir. Its diverse range of customers includes exclusive restaurants, hotels, airlines and major retail outlets.

Given Rhokett's wide range of products and customers, rapid line changes are essential to meet ever changing order requirements. In such a dynamic manufacturing environment, ensuring 100% correct labelling for the wide range of products is a challenging, yet essential task. Any errors are both expensive and time consuming. If wrongly labelled product were to leave the plant, this could result in RTM or EPW incidents, which can be severely punished by customers.

The Marco Line Control Module (LCM) has been specifically developed to remove these risks by centralising the set up and control of critical line control and labelling parameters. The LCM system at Rhokett comprises of a central DataMaster PC running Marco's Trac-IT software, 2D label printer and high speed line scanner. This real-time reporting paperless system allows rapid line setup, reduced product changeover times and increased levels of traceability, all from a central location. It helps prevent wrongly labelled product leaving the plant and 'near misses' are more easily eliminated. Additional benefits include sustained reductions in the QC burden and packaging rework.



MD Martin Dockett is delighted with the Marco installation and as he concludes: *"We are planning to double turnover over the next three to five years and it is essential we maintain the high level of confidence our customers have with us. We recognize that this is a highly competitive market and innovative solutions such as the Marco LCM system will help play an essential part in this, giving us peace of mind that only correctly labelled products can leave our plant."*

For over 25 years Marco has delivered competitive advantage to market leaders through the installation of over 350 factory efficiency systems worldwide. From pharmaceuticals to foodstuffs Marco has made the difference between good and great performers.

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